

Information for parents for a child with hearing care at **City Hospital**

Contact Details

E-mail	swb-tr.audiology@nhs.net
Telephone	0121 507 4875
Address	Hearing Services Centre City Hospital Dudley Road Birmingham B18 7QH

Repairs during Covid-19 lock down

Do NOT just arrive at the hospital
The department is closed for routine appointments
Ring the department and explain the problem or issue
A postal repair will be arranged. If you do need to come in the team will make the necessary arrangements with you.
Batteries can be posted out to you.

New Earmoulds

The department is currently unable to take impressions. New moulds can be ordered by sending off an old set. The audiology team can do this for you.

We would encourage you to contact the audiology department first and directly.

If you have any problems contacting the Audiology department, please speak to the class teacher or TA responsible for your child during this period. They will contact the school Audiologist as necessary. The school audiologist is currently not visiting the school.